



AUGUST 9, 2017

Market Research Telephone Interviewer (Work from Home)

Do you love working from home? Are you responsible and well organized? Do your friends think you're fantastic to be around, with a winning personality and a charming smile that says, "Hey, I'm a little bit of awesome"? If your answers are yes, yes, and yes, Pivot needs you! We have immediate openings for our research call team. No sales, no telemarketing—we make research calls to follow up with customers about how their experience with our clients went. Ready to say "yes" to flexible hours and additional income? We knew you would! Keep reading for details...

Job Description

You will conduct telephone surveys with household and/or business decision makers regarding their Internet, telephone, and television services. These are typically customers who recently purchased service or had a repair completed. Pivot conducts follow-up research to help assess the quality of the service.

Surveys range from 5 to 20 minutes in length. Pivot provides you with the scripts and surveys, contact names, and phone numbers. You will be required to reach and engage respondents, read questions, and enter responses online.

Hours: Working hours vary by project and will be either business or consumer hours. Daily 3- to 7-hour shifts start as early as 6 a.m. and finish as late as 8:30 p.m. PST. Saturday shifts take place between 10 a.m. to 8 p.m. PST. We will work with your schedule in assigning shifts.

Compensation: Some projects are paid hourly (at \$15/hour), while others are per completed survey (with potential earnings of up to \$28/hour depending on productivity). Both project types include ongoing support and performance-based incentives.

Job Requirements

Qualified applicants will possess the following traits:

- You have a pleasant phone voice, persistence, and are resourceful and self-motivated.
- You are able, willing, and motivated to work independently from your home, for 10 to 35 hours per week.
- You have a computer or laptop with broadband Internet access. (Pivot provides an internet-based IP phone.)
- You are professional and resourceful and have a "can do" attitude.

How to Apply

Please email beth@askpivot.com with your contact information along with verifiable job history and/or resume. Also, indicate the number of hours per week you would like to work and shifts/times/days you prefer. We will screen and interview qualified candidates by phone and/or in person.